



Emotional Support Animal
Passenger Acknowledgment Form

Form Number: 31769

Effective Date: 10/04/19

Passenger Information

Passenger Full Name:

Flight Number(s):

Flight Date:

Confirmation Code:

Animal Name:

Animal Weight:

Animal Type (check one): Dog

Cat

Animal Breed:

Please check the boxes to confirm (all boxes must be checked):

I confirm that this animal has been trained to behave appropriately in a public setting and takes my direction upon command.

I confirm that my animal will fit within my personal space/within the seat space I bought and will remain on a leash, harness, or in an approved carrier that fits under the seat.

I confirm that my animal will not occupy any seat (animal must remain at your feet, under your seat, or in your lap) for the entire flight. *Lap animals must be smaller than a 2-year-old child.*

I understand that if this animal behaves inappropriately, it will be considered unacceptable for travel and will be denied boarding and/or will be removed from the aircraft.

Examples of disruptive behavior include (but are not limited to):

- *Scratching, excessive whining, or barking*
- *Growling, biting, lunging*
- *Urinating or defecating in the cabin or gate area*

I understand that I am limited to bring one emotional support animal (dog or cat) on the flight.

I take full responsibility for the safety, well-being and conduct of this animal, including the animal's interactions with other animals and/or individuals.

Should this animal cause Frontier Airlines or its passengers any loss, injury, damage, or expense of any kind, I consent and acknowledge that I accept liability for any such loss, injury, damage, or expense.

In order for my animal to be eligible to travel in the passenger cabin, I understand I must submit this form as well as fully completed Medical/Mental Health Professional and Veterinary Health forms.

Passenger Signature:

Date:

Passenger Phone Number:

Passenger Email:

All completed and signed documents must be sent through a service request via <http://bit.ly/esaforms>.

- All documents are required to be submitted at least 48 hours prior to travel.
- By submitting this form, the customer consents to Frontier's Privacy Policy: <https://www.flyfrontier.com/legal/privacy-policy/>.
- Retain the original forms in your possession for your entire journey. The customer may be asked about the nature of the animal at different points throughout the journey, so it's important to keep the documentation accessible for presentation to Frontier representatives.
- Your animal must be visually verified at the airport by airline staff.
- Once all your documents have been received and reviewed, you will receive a confirmation email from us.



Emotional Support Animal
Medical/Mental Health Professional Form

Form Number: 31770

Effective Date: 10/04/19

**Passenger Information
(Completed by Passenger)**

Passenger Full Name:

Email Address:

Phone Number:

Animal Type (check one): Dog Cat

Animal Breed:

Animal Weight:

**Medical/Mental Health Professional Information
(Completed by Mental Health Professional)**

National Physician Number (NPI):

Type of Medical License:

Jurisdiction of License:

Date License Issued:

Name of Practice:

Phone:

I am a licensed medical/mental health professional treating the customer's mental or emotional disability. (Mark check box to confirm.)

I certify that the customer has a mental health related disability listed in the Diagnostic and Statistical Manual of Mental Disorders and is under my care. (Mark check box to confirm.)

Name (printed):

Signature:

Date:

*Form must be dated within one year from the date of your outbound flight.
Form is valid for one year from the date of the physician's signature.*

All completed and signed documents must be sent through a service request via <http://bit.ly/esaforms>.

- All documents are required to be submitted at least 48 hours prior to travel.
- By submitting this form, the customer consents to Frontier's Privacy Policy: <https://www.flyfrontier.com/legal/privacy-policy/>.
- Retain the original forms in your possession for your entire journey. The customer may be asked about the nature of the animal at different points throughout the journey, so it's important to keep the documentation accessible for presentation to Frontier representatives.
- Your animal must be visually verified at the airport by airline staff.
- Once all your documents have been received and reviewed, you will receive a confirmation email from us.



Emotional Support Animal
Veterinary Health Form

Form Number: 31811

Effective Date: 10/04/19

Customer Information

Passenger Full Name:

Confirmation Code:

Phone Number:

This section to be completed by Veterinary Professional

Animal Type (check one):

Dog Cat

Animal Breed:

Animal Weight:

Rabies Vaccine Given (date):

Rabies Vaccine Valid Through (date):

Veterinarian License number:

Date Veterinarian License Issued:

State License Issued In:

Name of Practice:

Phone:

Name (printed):

Licensed Veterinary Professional Signature:

Date:

*Form must be dated within one year from the date of your outbound flight.
Form is valid for one year from the date of the veterinary professional's signature.*

All completed and signed documents must be sent through a service request via <http://bit.ly/esaforms>.

- All 3 documents are required to be submitted at least 48 hours prior to travel.
- By submitting this form, the customer consents to Frontier's Privacy Policy: <https://www.flyfrontier.com/legal/privacy-policy/>.
- Retain the original forms in your possession for your entire journey. The customer may be asked about the nature of the animal at different points throughout the journey, so it's important to keep the documentation accessible for presentation to Frontier representatives.
- Your animal must be visually verified at the airport by airline staff.
- Once all your documents have been received and reviewed, you will receive a confirmation email from us.