



Animal Behavior Acknowledgment

Form Number: 31769

Effective Date: 10/01/18

Customer Information

Customer Full Name:

Flight Number(s):

Flight Date:

Confirmation Code:

Animal Name:

Animal Breed:

Animal Type:

Animal Weight:

Please check the boxes to confirm (all boxes must be checked):

I confirm that this animal has been trained to behave appropriately in a public setting and takes my direction upon command.

I understand that if this animal behaves inappropriately, it will be considered unacceptable for travel and will be denied boarding and/or will be removed from the aircraft.

Examples of disruptive behavior include (but are not limited to):

- *Scratching, excessive whining or barking*
- *Growling, biting, lunging*
- *Urinating or defecating in the cabin or gate area*

I understand that I am limited to bring one emotional support animal (dog or cat) on the flight.

I take full responsibility for the safety, well-being and conduct of this animal, including the animal's interactions with other animals and/or individuals.

Should this animal cause Frontier Airlines or its passengers any loss, injury, damage or expense of any kind, I consent and acknowledge that I accept liability for any such loss, injury, damage or expense. Expenses may include, but are not limited to cleaning costs relating to animal urine, feces or fur.

Customer Signature:

Date:

Customer Phone Number:

Customer Email:

All completed and signed documents must be uploaded online at:

<https://www.flyfrontier.com/travel/travel-info/special-services/> Click on "Emotional Support Animals"

- All documents are required to be submitted at least 48 hours prior to travel.
- Once all your documents have been received and reviewed, you will receive a confirmation email from us.
- By submitting this form, you consent to Frontier's Privacy Policy:

<https://www.flyfrontier.com/legal/privacy-policy/>

- Retain the original forms in your possession for your entire journey. You may be asked about the nature of the animal at different points throughout the journey, so it's important to keep the documentation accessible for presentation to Frontier representatives.
- Your animal must be visually verified at the airport by airline staff.

**Medical/Mental Health Professional Information**

Form Number: 31770

Effective Date: 10/01/18

**Customer Information
(Completed by Customer)**

Customer Full Name:

Customer Email Address:

Customer Phone Number:

Animal Type:

Animal Breed:

Animal Weight:

**Medical/Mental Health Professional Information
(Completed by Mental Health Professional)**Type of Medical License or
National Physician Identifier (NPI):

Date License Issued:

State Where License is Issued:

Name of Practice:

Phone:

I am a licensed medical/mental health professional treating the customer's mental or emotional disability. (Mark check box to confirm.)

I certify that the customer has a mental health related disability listed in the Diagnostic and Statistical Manual of Mental Disorders and is under my care. (Mark check box to confirm.)

Name (printed):

Signature:

Date:

*Form must be dated within one year from the date of your outbound flight.
Form is valid for one year from the date of the physician's signature.*

All completed and signed documents must be uploaded online at:

<https://www.flyfrontier.com/travel/travel-info/special-services/> Click on "Emotional Support Animals"

- All documents are required to be submitted at least 48 hours prior to travel.
- Once all your documents have been received and reviewed, you will receive a confirmation email from us.
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- Retain the original forms in your possession for your entire journey. You may be asked about the nature of the animal at different points throughout the journey, so it's important to keep the documentation accessible for presentation to Frontier representatives.

- Your animal must be visually verified at the airport by airline staff.